

**Feedback form**

Our business is constantly improving and developing, and so we would greatly appreciate your feedback and suggestions, and try our best to implement them for when you come next time.

**How did you hear about us?**

Google advert  Google search  Word of mouth  Other

Other (please explain)

**Website**

We would be grateful if you could provide a testimonial for our website.

A fantastic find - a luxurious spacious home in the centre of Holt. The beds were so comfortable no one wanted to get up in the morning!

What would you like to see on our website, in addition to what there is already?  
(more pictures/boking form/customer comments/availability/better descriptions?)

Being able to see availability would be a bonus otherwise thought website/photos were excellent.

What has persuaded you to book with us rather than with someone else?

① Location - wanting to be in Holt  
② Outdoor space/garden for the children to play and us to relax!

Would you like us to contact you next year?

Yes

Would you recommend us to your friends/relatives?

Yes

**House**

What did you like about the house? What you were impressed with?

Loved the comfortable spacious lounge (and fabulous wallpaper) and the luxurious bedrooms.

Is there anything that can be done better about the house or added to it?  
(cleanliness/facilities/crockery/cutlery/cooking utensils/decorations/games?)

A really minor point but bigger bath towels (would be wonderful!

**Garden**

What did you like about the garden?

The space - lovely to have so much room in the centre of Holt. The children loved the chickens and all the garden toys / trampoline.

What you would like to see in the garden, in addition to what there is already? (games/sports equipment/climbing wall/playground/benches/lounge chairs/hot tub/summer house?)

Some comfy chairs / loungers for the patio would be a great addition.

**Other services**

Any services you would like us to provide?

(champagne/wine tasting/golf course bookign/massage booking/HD,Blu-ray,DVD rentals?)

Any other comments or suggestions?

We all thoroughly enjoyed your hospitality - thank you for a wonderful

break!

Ernott 17<sup>th</sup> - 20<sup>th</sup> April.