

We thoroughly enjoyed our stay - all comments are intended to be constructive!
10-17 July 2010

Feedback form

We are always looking to improve our services to our guests, so we would appreciate any feedback and suggestions you may care to make.

How did you hear about us?

Google advert Google search Word of mouth

Other (please add some detail)

Website

We would be grateful if you could provide a testimonial that we might use for our website.

A real gem - close to the town but with lots of space for the family in country house splendour!

What would you like to see added to our website in terms of information?
(perhaps more pictures/booking form/previous guest comments/availability/better descriptions?)

What has persuaded you to book with us rather than at some other location?

Space, close to town centre, availability for our dates

Would you like us to contact you next year?

No - we go to different locations

Would you recommend us to your friends/relatives?

Yes

House

What did you particularly like about the house? What you were impressed with?

EXCELLENT KITCHEN FACILITIES. MODERN BATHROOM, VERY ELEGANT ROOMS VERY WELL EQUIPPED WITH (MATCHING!) CROCKERY + CUTLERY -

Is there anything that can be improved about the house or added to it?
(cleanliness/facilities/crockery/cutlery/cooking utensils/games?)

COULD DO WITH A SHOWER MAT FOR BATH TO PREVENT SLIPS. HOUSE FOLDER NEEDS TO BE MORE PROMINENTLY DISPLAYED. MAP OF GARDEN WASTE DUMP

EXTRA LIGHT IN LH. CORNER OF LOUNGE TO SAVE USING CHANDELIER. EXTRA (2) CANE CHAIRS OR SOFA IN LOUNGE. MORE OBSCURE BUND IN BATHROOM FOR NIGHT USE. OUTSIDE LIGHTS? SPARE KEY? SECOND KEY FOR WARDROBE

but more mugs!

Name of house on gate?
Remove fur of dead plants!
Need + rake drive?

WASTE DUMP

WARDROBE

Garden

What did you particularly like about the garden?

LOVELY SPACE TO RELAX IN

What you would like to see in the garden, in addition to what there is already? (games/sports equipment/climbing wall/playground/benches/lounge chairs/hot tub/summer house?)

HOT TUB WOULD BE LOVELY
MORE GARDEN CHAIRS / LOUNGERS

Recommendations to our future guests

In your travels around the North Norfolk area what did you find of particular interest?

LOTS OF GREAT WALKS
GOOD SHOPS + ART GALLERIES

Other services

Any other services you might like us to provide?

(veg. Box scheme/champagne/wine tasting/golf course booking/HD,Blu-ray,DVD rentals?)

SO CLOSE TO THE TOWN DIDN'T FEEL WE
LACKED ANYTHING

Finally, any other comments or suggestions?

NONE - THANKS FOR A GREAT
HOLIDAY

Have a safe journey!